

# WHAT IS INTIMATE-RELATIONSHIP VIOLENCE?

THIS BEHAVIOUR IS REFERRED TO BY VARIOUS NAMES SUCH AS:

- ▶ intimate partner abuse
- ▶ woman abuse
- ▶ domestic abuse
- ▶ bullying

ABUSE IS AN ISSUE OF POWER AND CONTROL

It involves a person abusing his or her power over another person (or people)

- ▶ It is not due to anger problems, drinking or drugs (although these issues may make the abuse worse).
- ▶ Abuse is a conscious choice by a person to control another person.

ABUSE CAN BE:

- ▶ Physical
- ▶ Sexual
- ▶ Emotional
- ▶ Psychological
- ▶ Financial
- ▶ Spiritual

Ontario Trillium Foundation



Fondation Trillium de l'Ontario

An agency of the Government of Ontario.  
Un organisme du gouvernement de l'Ontario.

# DRIVEN SITES FOR WOMEN UNABLE TO TRAVEL TO OSHAWA:

Connect to DRIVEN through Video Conferencing.

Language support is available.  
Walk-ins welcome or call for an appointment.

**905-432-SAFE [7233]**  
**1-877-SAFE-905**

Available Mondays 8:30am- 4:30pm at:



2 locations to meet your needs:



**Welcome Centre - Ajax**  
458 Fairall Street, Unit 5, Ajax, ON L1S 1R6



**Welcome Centre - Pickering**  
1400 Bayly Street, Unit 5, Pickering, ON L1W 3R2

## ACCESS TO MULTIPLE SERVICES AT ONE LOCATION

for women dealing with intimate-relationship violence



Walk-ins welcome or call for an appointment

**1-905-432-SAFE [7233]**  
**1-877-SAFE-905**

**OPEN MONDAYS**

8:30am - 4:30pm  
Closed on statutory holidays  
**1320 Airport Blvd. in Oshawa**  
East entrance beside playground

If you are in crisis when DRIVEN is closed please contact the **Bethesda House** crisis line at **1-800-338-3397**

## WE CAN HELP YOU

- Counselling for yourself
- Parenting support for moms
- Culturally sensitive counselling
- Settlement services
- Help identifying options to deal with financial difficulties resulting from your situation and help connecting with the necessary services
- Help identifying housing options or with completing subsidized housing paperwork
- Access to Outreach Services for students of Durham College/ UOIT
- Access to Legal Aid Ontario Certificates (if eligible)
- Access to legal support and summary legal advice
- Admission to a shelter
- Help developing a plan to safely leave your abuser
- A "Danger Assessment/Safety Plan" to help you understand how to keep yourself, and your children, as safe as possible
- Documentation of your injuries to keep as a record of your abuse
- Specialized addiction counselling
- Advice and support from the Durham Children's Aid Society
- Police Support
- Referrals to other community agencies
- Other help not listed here

**WALK-IN OR CALL US  
FOR AN APPOINTMENT**

**SERVICES ARE FREE**

**CHILDCARE IS AVAILABLE**



## WHAT TO EXPECT DURING YOUR VISIT

1. A warm welcome by a friendly and knowledgeable team member.
2. Help filling out a simple form to assist in identifying your initial needs.
3. Information about the services each on-site and off-site partner agency can offer.
4. Opportunity to meet with staff from as many or as few on-site agencies as you think would be helpful, that same day.
5. Opportunity to connect with as many or as few off-site agencies as you think would be helpful, for support that same day or to make an appointment for future support.
6. Opportunity to make follow-up appointments with each agency with whom you choose to continue service.
7. Opportunity to complete a feedback form to tell us how we did in meeting your needs and to help us improve our service in the future.

## YOU ARE NOT ALONE

**SUPPORTING WOMEN DEALING  
WITH INTIMATE-RELATIONSHIP  
VIOLENCE REGARDLESS  
OF BACKGROUND, RACE,  
RELIGION, CULTURE, OR  
SEXUAL ORIENTATION**

**1-905-432-SAFE [7233]  
1-877-SAFE-905**



**PURPOSE**

DRIVEN provides victims of intimate-relationship violence with an efficient and effective system of co-located services to facilitate the individual's access to needed supports and to enhance service quality.

**VISION**

A centralized place in Durham Region where people affected by intimate-relationship violence can access a range of services that empowers clients and holds abusers accountable.

**PRINCIPLES**

**COLLABORATION**  
No one agency can meet all the needs of a person dealing with intimate-relationship violence. It takes a community to maximize the welfare and safety of each member.

**CHOICES AND OPTIONS**  
A client's right to direct their service, and choose which agencies will and will not be involved, will be respected.

**CONFIDENTIALITY**  
Information will not be shared amongst co-located agencies without the specific consent of the individual client.

↵ Tear card below and keep it in a safe place ↲

**905-432-7233  
1-877-7233-905**

1320 Airport Blvd., Oshawa  
8:30a.m. - 4:30p.m.  
Every Monday except on statutory holidays